

# Why am I getting no results?

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**No results on your first attempt? No problem!**

Here are a few tips to guide you through BenchSci's Reagent Selection application:

1. If you have access to multiple reagent and model system types, start your search by choosing your **product type** (e.g. *antibody*, *CRISPR gRNA*, *RNAi*, etc.)
2. Next, add your *target name* or *gene name* to the search bar
3. Choose one of the suggestions in the dropdown – the protein/gene name will show BenchSci's *preferred name* in cases where you used one of its aliases
4. Narrow down your search by adding filters
5. Check out our Tutorials for more comprehensive guides to using BenchSci


## Still no results?

Keep in mind: some protein targets may not have a vast number of citations, may not be widely studied, or not have many commercial antibody products available.

1. If you have applied multiple filters try removing some. You can simply mouse over each filter and click the **X** on the main search bar. We recommend adding most of your filters one at a time so you can evaluate your results at each step.
2. Check both figures and products results tabs – sometimes there might not be any associated figures but there might be products and vice versa

## Still have questions?

Feel free to reach out to our *Scientific Support team* through one of these methods. Someone will be in touch within 1 business day!

In-app Chat	Email	Request Form
Click  at the bottom-right corner	Send an email to <a href="mailto:support@benchsci.com">support@benchsci.com</a>	Fill out our <a href="#">contact form</a>